

Contact

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Top Skills

Berqnet Firewall

Technical Support

Troubleshooting

Languages

Turkish (Native or Bilingual)

English (Native or Bilingual)

Certifications

Customer Service Foundations

TESOL

Doğanay AN

English Teacher | Translator | Interpreter | Cyber Security Expert
Zonguldak, Türkiye

Summary

As a Software Support Specialist at Timus Networks, my days are infused with the thrill of providing impeccable technical support and troubleshooting services, complemented by my proficiency in English and Turkish translations. Holding an Associate's degree in Applied English and Translation from Bülent Ecevit University, I navigate the nuances of language to ensure clear communication with a diverse client base.

My core competencies lie in my ability to not just resolve technical issues but also to foster a sense of community and belonging within the workplace. The opportunity to grow and learn alongside my colleagues is what motivates me daily, as we contribute to the robust cybersecurity infrastructure of Timus Networks.

Experience

Timus Networks

Software Support Specialist

August 2023 - Present (1 year 9 months)

Türkiye

It is one of the best moments in my life to be accepted for the role, Software Support Specialist. I am so glad to be a part of this family. This company is a family to me to be honest. I have been doing some English & Turkish Translations if needed and helping mostly English customers how they can deal with their issues. I have been improving myself here and learn a lot of stuff from our family members, my colleagues. Learning new stuff makes me feel splendid here.

Timus Siber Güvenlik

Software Support Specialist

August 2023 - Present (1 year 9 months)

Türkiye

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TeknoDC Bilişim Teknolojileri A.Ş.

Senior Network Security Specialist

March 2022 - August 2023 (1 year 6 months)

Turkey

I have started working for this company as a Senior Network Security Engineer. I am responsible for the network security and some penetration testing. Beside these, I have been developing a DDoS mitigation device by using XDP and DPDK with BPF. We have reached out dropping more than +50 mpps on Layer 3-4-7. My goal is to show how powerful we can be.

Clever Supplies

Sales And Marketing Specialist

January 2021 - February 2023 (2 years 2 months)

California, United States

After getting plenty of experiences on Amazon Seller Accounts, I got started working for Clever Supplies, which has been selling Toner Cartridges, Pillows, Towels and Inks on Amazon. I have made their sales 7x and we both were literally happy. I have learnt more and more stuff on Customer Services and response times and performance notifications and account health sections.

Limanlar Metal Profil A.Ş.

Sales And Marketing Specialist

May 2020 - January 2023 (2 years 9 months)

Turkey

I was helping Limanlar Metal A.S. (Inc) sell more products on Alibaba, it was an unforgettable experience on B2B for me. I did a lot of analysis and traffics on the pages of the products, which we provided on Alibaba. I have helped them sell steel and profiles, tubes, and hardware products, then I also helped them sell some products on Amazon Turkey. What a pleasure for me.

AZ SUPPLIES (Amazon)

Sales And Marketing Specialist

January 2019 - December 2022 (4 years)

United States

I was working for AZ SUPPLIES, which has been selling Toner Cartridges on Amazon. I did more stuff to sell more products and I have made their sales 10x by doing SEO and Ads and more special tricks. It was an amazing job to prove myself for the first time on Amazon

Climax.Host

Senior Network Security Specialist

2021 - December 2021 (less than a year)

Germany

I had been managing the Firewall developed by me. I was also responsible for the infrastructure of the network topology such as configuring the routers and switches for VLANs, ACLs, ROUTINGS..

American LIFE Dil Okulları

4 years

English Teacher

January 2019 - December 2021 (3 years)

Turkey

I was an English Teacher and Educational Coordinator there. I was generally teaching English to adults and preparing some lessons with lesson plans for the rest of our lovely English Teachers working there.

English Teacher

January 2018 - January 2020 (2 years 1 month)

It was a good start-up for me. All employees working for Zonguldak America Life are so kind and helpful. They helped me out in many ways so much. I have been so glad to know the place where I met a lot of people becoming my family members nowadays.

Poyraz Data Center ve Bilişim Teknolojileri A.Ş.

Senior Network Security Specialist

2020 - January 2021 (1 year)

I was managing the Firewall called HARPP by Labris Network. It was such a beautiful place to work. Furthermore, all employees working there were so great and talented. I was over the moon there. I was also managing all the networks' infrastructures such as VLAN, ACLs, ROUTINGS, and some network-based rules and actions.

Education

Bülent Ecevit University

Associate's degree, Applied English and Translation · (January 2016 - August 2019)